



QUALITY POLICY

DMS Code:	TED01 001
Version:	04
Issued Date:	2023-06-01

ISO 9001: 2015 QUALITY POLICY

Yangtze Optics Africa designs, manufactures and supplies optical fibre cables. We provide value to our clients by delivering measurable improvements in supply chain performance. We will measure and report our product performance (Quality, Reliability & Efficiency) to our clients and quantify the benefits we deliver to them in business terms that are meaningful.

We are aware of our quality objectives and will set and review the objectives at management reviews. The objectives and goals will be monitored at stipulated frequencies.

We aim to deliver quality products and services and to continually monitor our Quality Management System to reduce inefficiencies and expenditure to ensure continual improvement.

We acknowledge the importance of qualified and resourced personnel and therefore aim to employ qualified personnel and ensure all personnel are adequately qualified and resourced through our Work Based Skill program. We will ensure that all employees and contractors are made aware of the importance of quality and motivate them to deliver quality work. We will promote the use of process approach and risk-based thinking during all our communication to employees.

We will strive to provide a safe, structured and transparent working environment which instils employee security, maintains performance and wellbeing.

Yangtze Optics Africa are committed to satisfying customer and other requirements applicable to our organisation. We will therefore monitor customer feedback with the aim of improving customer satisfaction.

Pieter E. Wiljoen
CEO

9 / 06 / 23

Date